

Complaints procedure

For questions or complaints regarding your transaction, please contact Moneycorp US Inc. at:

Phone (US Customers): 1-800-239-2389

Phone (Canadian Customers): 1-888-822-8131

Website (All Customers): <https://www.moneycorp.com/en-us>

Please also refer to the information provided at the bottom of your trade confirmation regarding state-specific contact details (where applicable). State-specific licensing and contact details are also available at <https://www.moneycorp.com/en-us/legal/licensing/>.

Moneycorp US Inc. is a Rhode Island corporation (#000115949) and is federally registered as a Money Services Business (MSB) with the Financial Crimes Enforcement Network (FinCEN), a bureau of the United States Department of Treasury (DCN #31000231072905).

Moneycorp US Inc. is also registered as a money services business with the Financial Transactions and Reports Analysis Centre (FINTRAC) (MSB Registration #M20354025) and Revenu Québec (MSB License #904677).